

## **Graduate Focus Group – Webster– April 23, 2015**

### **How do you use the library?**

- Request ILL article / book delivery
- Study space (but there is bad lighting); department now has a study space with a kitchen)
- Printing
- Checking email
- Use computer stations
- Checkout books
- Borrow laptops, tablets
- Use the network: research, studying, work
- download pdf's, books, ebooks, course materials
- rooms: study, group projects – if overbooked, go to JMSB; if crowded, then a coffee shop
- subject librarian, workshops

### **What do you need to have the library support you?**

- Better network connection, faster, better coverage within the library (some deadzones)
- Study area is full to capacity during exams
- More seats in study space: group and individual blue zone, not large enough, less talking
- Lockers and coat hooks
- Stocked bathrooms, places to eat food without having to leave, places to store stuff
- Study room where you can eat, talk, won't be too loud if divided
- Designated floors: blue (3), orange (2), group (1)
- More access to microwaves
- Food selection not great and expensive; healthier if you bring food from home
- Cleanliness needs to improve (bathrooms as well) during peak times
- Lighting too dark – blue zone top floor especially
- Air conditioning is freezing
- Need adjustable chairs for height

### **What are future trends?**

- More plugs, laptops, iPads, iPhones, desks on top
- More flexible printing options, wireless, more direct (not needing to log onto a computer)

- Charging cards for printing linked to netname; same system as paying fines to top off cards
- More advertising, mandatory library session workshop orientation.
- Easy access to online tutorials – how to use software (E.G. SpSS, Adobe Photoshop, etc.)
- App for locating books / journals off the shelf in library – book locator (app could be developed by a Concordia Hackathon - Computer software students)
- More scanning stations; portable scanner to check out?
- Central repository for all scanned keep on file in case of additional requests
- Energy efficient lighting – motion sensors to reduce bills – go green.
- Meditation room