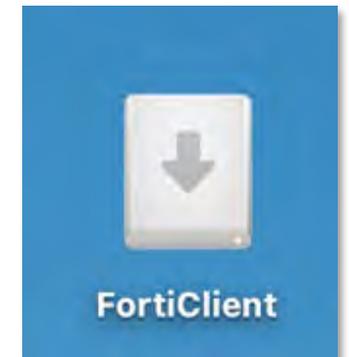
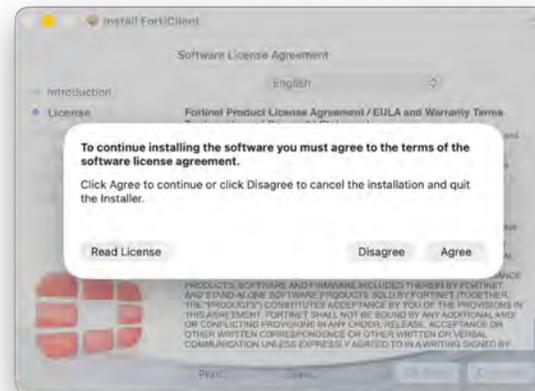
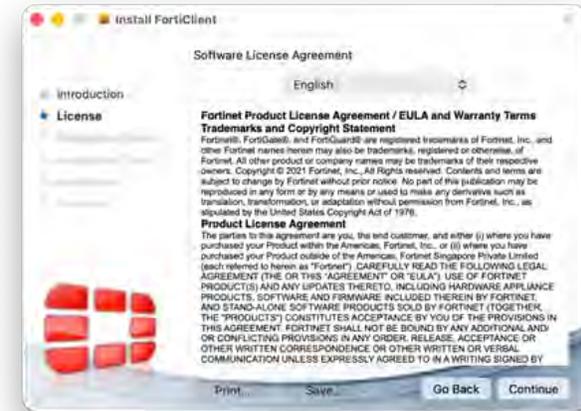


FortiClient VPN Installation for macOS - Instructions

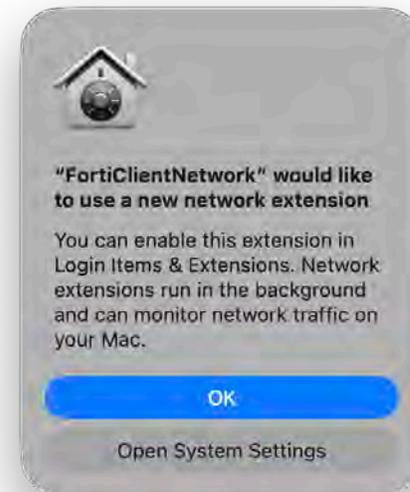
- Login to **My CU Account**, and go to [Apps & software](#) – VPN client (FortiClient) to download the installer file.
- Once downloaded, double-click on the **FortiClient** file.
- Double click on the **FortiClient** icon.



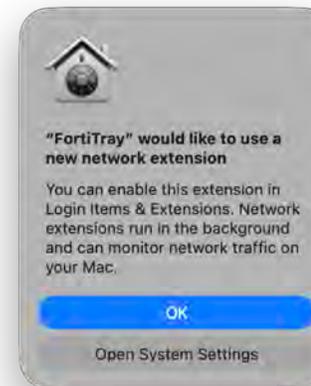
- Double click on **Install.mpkg**.
- Click **Continue** - Software License Agreement.
- Click **Agree** to continue.
- Click on **Install** to begin the installation.



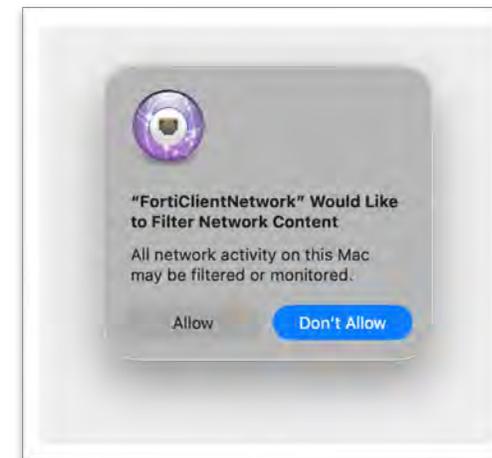
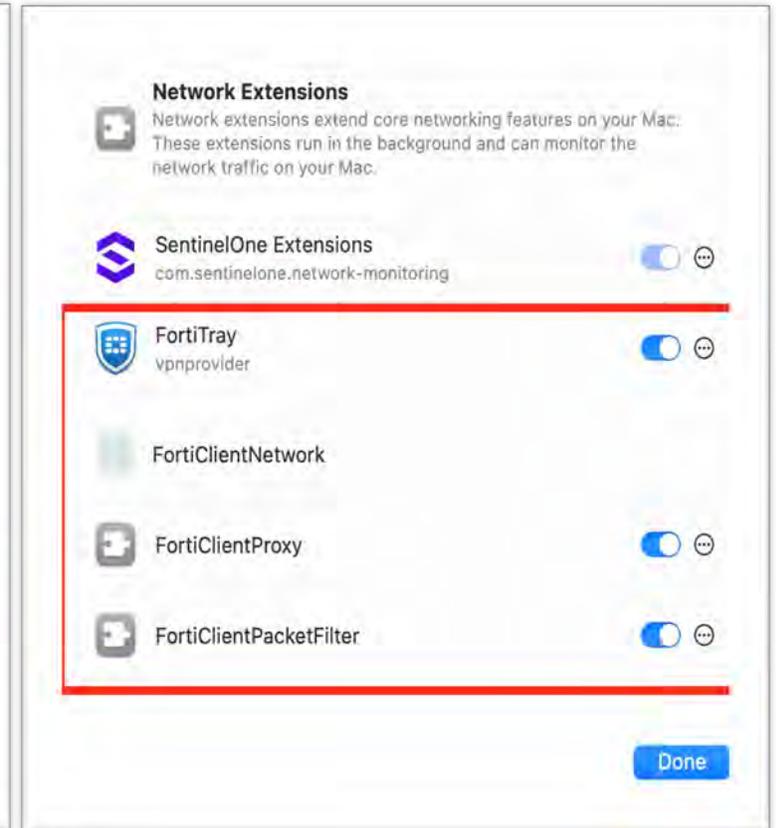
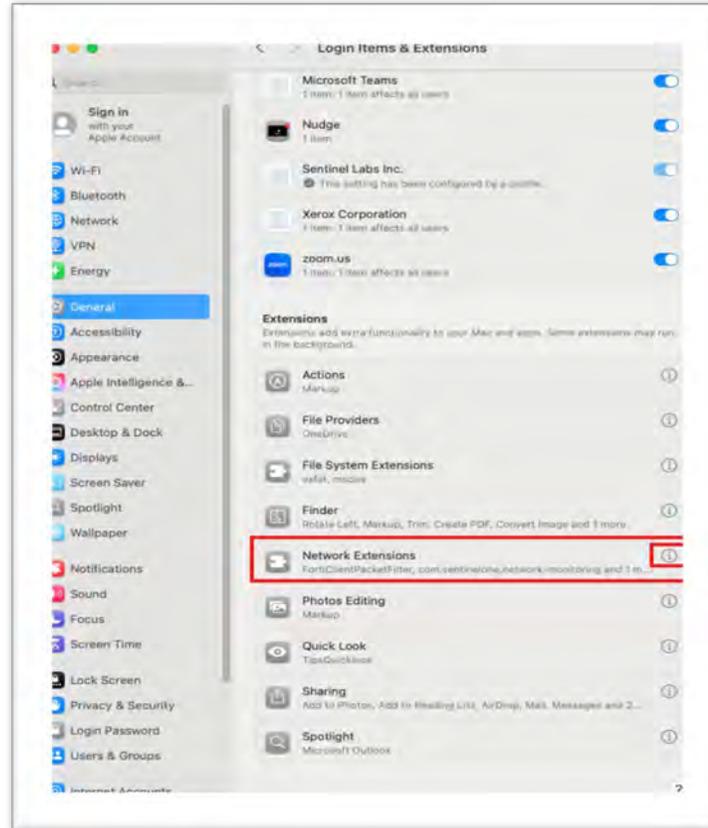
- Enter your **password** and click **Install Software**.
- Click on open system settings to Allow **“FortiClientNetwork”**.
- **System Extensions** – Username and Password.



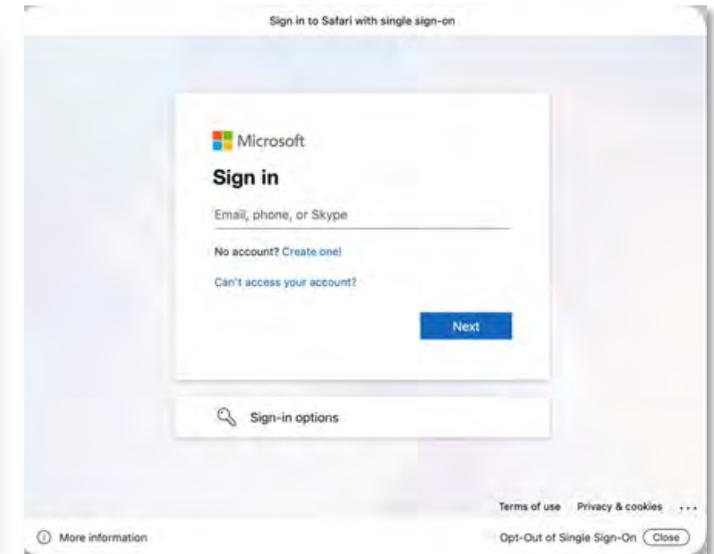
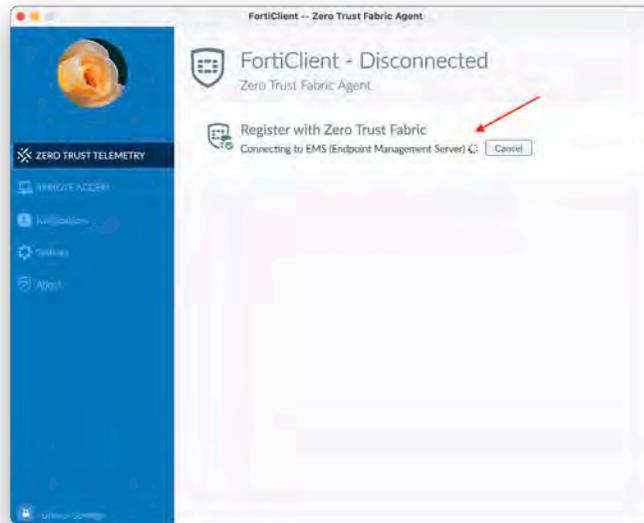
- Enter your **password** to allow changes to **Certificate Trust Settings**.
- Once the installation is completed, **open FortiClient console** and click **allow** so that FortiClient can access your Documents Folder.
- Click on **open system settings**.
- Click **Allow** “FortiTray”.



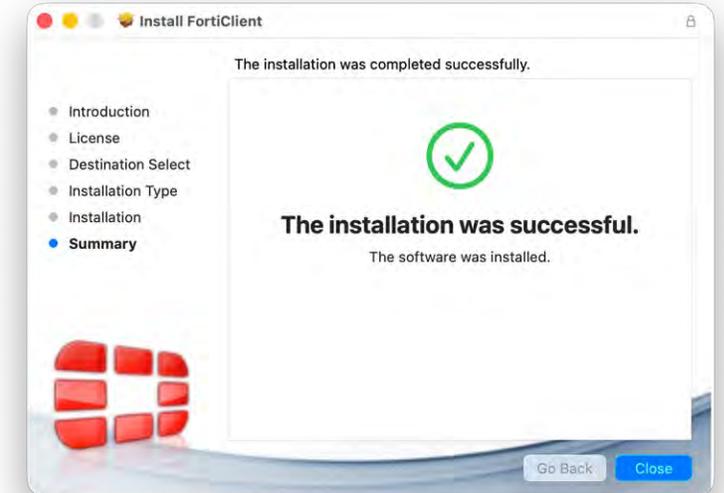
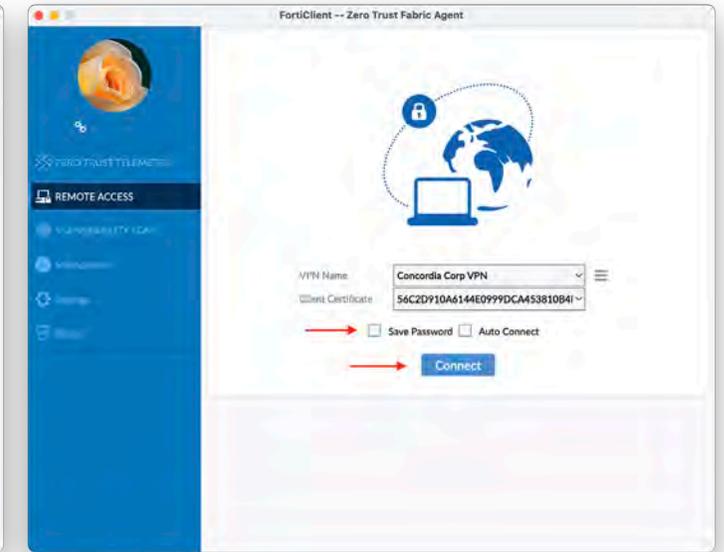
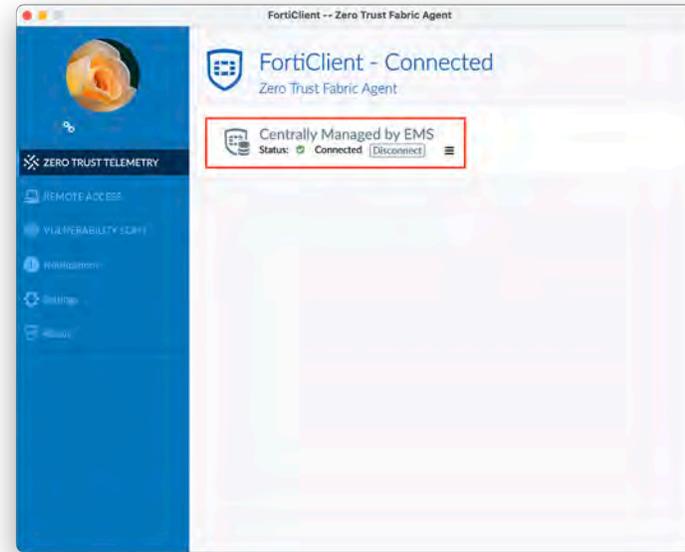
- Open **System Settings**
- In the sidebar, click **General**.
- Click **Login Items & Extensions**.
- Scroll down to the **Extensions** section.
- Find **Network Extensions** and click the **i** (info) button next to it.
- Make sure everything related to FortiClient is enabled by toggling the **buttons**.
- When prompted, click **Allow** “**FortiClientNetwork**”.



- FortiClient will open. You may need to log in. If so, enter your Concordia **email/password** + **MFA** code.
- Your web browser will open to authenticate. Click **Allow** to open FortiClient.



- Once you have connected, you will see “**Centrally Managed by EMS**”.
- Please allow up to 30 seconds for the status to change.
- FortiClient will create **VPN connection**.
- Click on **Save Password**.
- Click **Connect**.
- Please wait for installer to finish.
- Enter your **password** to allow **FortiClientAgent** to make changes to the system **Certificate Trust Settings**.
- Click **Close**.



If you notice that FortiClient becomes unlicensed, you'll need to reconnect and insert an invitation code.

[Find the instructions on the VPN page of the IT Service Catalog.](#)

