A MESSAGE FROM OUR PRESIDENT

Dear Concordia parents,

As your daughter or son embarks on their university journey, I take this opportunity to thank them, and you, for choosing Concordia. It’s a pleasure to welcome all of you to our extended family, which includes more than 51,000 current students and 220,000 alumni.

None of us could have imagined an academic semester like the one on which we’re about to embark. Across the world all students are affected. Our mission is to help students succeed by doing our best to prepare them for the rapidly changing world in which we live.

Our 2020-21 academic year will be delivered almost entirely online — with some in-person labs and studio activities. Faculty and staff are dedicated to creating an online environment that gives students access to a great education.

In addition to enhancing the virtual content of our courses, we’re focused on providing students with digital access to additional resources — in class and out — that aim to create the best possible university experience.

We’ll be providing more student advising and mentorship opportunities, more mental-health counselling, extensive digital library services, but also a suite of virtual campus-life activities to foster the sense of community pride for which Concordia is rightly known.

In addition to stoking their appetite to learn, we want to develop the future skills of our incoming class and contribute to their formation as responsible global citizens.

Our students’ success is our greatest pride.

Starting university is a milestone for young adults. It’s a milestone for parents too, and I thank you for entrusting us with this important phase of their education.

Our handbook for parents provides you with further insight into some beneficial resources and services available to you and the new Concordian in your family.

I also encourage you to join our Parents Association to stay connected and informed on your new Concordia community.

Sincerely,

Graham Carr
Concordia President
THE CONCORDIA PARENTS ASSOCIATION

Congratulations! Your child has joined the Concordia family. As a parent, you play a vital role in their academic journey and we would love for you to be part of our community, too. The Concordia Parents Association is our way to keep you informed.

Members of the association will receive our alumni publication, Concordia University Magazine, as well as Accent — our monthly alumni e-newsletter — and invitations to online events and virtual programming.

Sign up to be part of the Concordia Parents Association at concordia.ca/parentsassociation. Any information you provide will be kept confidential.
Concordia is a next-generation university focused on students, ideas and society. Our academic goals are grounded in an ethos of dynamism and social responsibility. This remarkable environment was created in 1974, after merging two proud Montreal traditions — the classic liberal arts education offered by Loyola College and the practical educational opportunities offered by Sir George Williams University.

We are leading the way to a new kind of university, one that makes higher education accessible. We share ideas through free and open access to scientific findings and seek ways to make social and economic justice more prevalent.

Concordia offers more than 200 undergraduate and graduate programs, diplomas and certificates, while maintaining formal ties with more than 181 institutions in 39 countries.

CONCORDIA’S ALUMNI NETWORK
Concordia, including its founding institutions Loyola College and Sir George Williams University, boasts an alumni network of 220,000 engaged citizens who live and work around the world. We have vibrant alumni chapters in Toronto, Vancouver, Ottawa, Calgary, Boston, Hong Kong, London and New York City — to name a few.

We wish to welcome you as a Concordia parent to our diverse and cosmopolitan community through an array of events and activities. Visit: concordia.ca/alumni-friends.

UNIVERSITY POLICIES
In Quebec, an 18-year-old is considered an adult and as such has the right to confidentiality. The following webpage provides the university policy on access to academic information as well as other official policies that may be of interest to parents. They include the Concordia Code of Rights and Responsibilities, the Policy on Residence and the Academic Code of Conduct: concordia.ca/about/policies.

PAYING TUITION AND FEES
The university does not accept cash or cheques for the payment of student tuition and compulsory fees. The easiest way to pay tuition and fees is with online banking. Add “Concordia University” as a new payee and use the eight-digit Student ID number as the account number.

Visit the “Methods of payment” section of the Tuition and fees website for more information.
HEALTH SERVICES
Life as a student is busy and intense and requires a lot of energy. Maintaining good health is key. Concordia Health Services provides high-quality health care on both of our campuses. From clinical care to nutrition and lifestyle education, Health Services helps students stay in top shape so they can focus on studies. To learn more, visit concordia.ca/health.

MENTAL HEALTH SERVICES
We connect students with professional counsellors and accredited psychologists or psychotherapists. Services are free and are completely confidential. Visit concordia.ca/students/counselling.

To learn more about all the support services for your new student, go to concordia.ca/campus-services.

HEALTH INSURANCE
For information about medical coverage for Canadian out-of-province students or international students, visit concordia.ca/students/health/insurance-coverage.

VACCINES
If your child is due for a vaccine booster while in Montreal, don’t worry! They can book an appointment to see a nurse at Concordia University Health Services through concordia.ca/health.

For reliable information about vaccines, visit concordia.ca/students/health/vaccination.

“Thank you for joining the Concordia Parents Association and welcome to our community. As a parent of a university student, I’m keenly aware of the desire to set your student on the path to success. This handbook was produced to help Concordia families make the transition to university life.”

— Leisha LeCouvie
Senior director, Alumni Relations
STAYING FOCUSED

**CONCORDIA LIBRARY**
Concordia Library offers a rich and diverse digital environment to complement learning and discovery. Students can search for physical and digital items such as books, journal articles, music, films and more using the new Sofia Discovery tool—a search platform for finding anything in the library’s collection of 1.7 million titles. They can consult remotely with our librarians using live chat or email, watch a tutorial, use the article/chapter scan and deliver service or request books using the contactless book pick-up service: library.concordia.ca.

**STUDENT SUCCESS CENTRE**
Learning Services work with students to find the academic assistance that best suits their needs. Students can meet with a professional learning specialist to discuss strategies on how to improve writing, studying or presentation skills: concordia.ca/learning-support.

Peer tutors and mentors are widely available through the Student Success Centre to share with their fellow students how to truly succeed in university. Concordia’s Student Success Centre also offers orientation events for new students and a variety of workshops for skills development and career planning: concordia.ca/students/success.

Students looking for part-time jobs, internships or full-time jobs can find helpful resources through the Student Success Centre’s Career and Planning Services (CAPS). CAPS provides guidance to research careers, prepare for the job market and connect with employers: concordia.ca/students/success/career-planning-services.

**ACCESS CENTRE FOR STUDENTS WITH DISABILITIES**
Every year, Concordia’s Access Centre for Students with Disabilities helps hundreds of students get the assistance they need to reach their academic goals. The centre connects students with services like adaptive and assistive software training, accommodations for exams, and access to an assistive and adaptive computer lab: concordia.ca/access.

**STAYING SAFE**
The Concordia University Security Department is dedicated to maintaining a secure university environment, which allows students to work and study in a safe setting. Our school maintains a 24-hour campus patrol in order to maximize safety: concordia.ca/security.

Concordia employs a variety of methods to alert and keep the university community informed of emergency situations. Visit concordia.ca/security to learn more. Concordia’s Office of Emergency Management uses Facebook to promote emergency preparedness and alert the community about emergencies on or around campus: facebook.com/concordia.emergency.management.
PHYSICAL WELL-BEING

While campuses remained closed, students can still take part in a variety of virtual fitness or workout classes and personal training.

We’ve developed creative and fun activities to ensure students stay healthy and motivated during their studies. Encourage them to check out our Recreation, sports and fitness web page regularly to see our newest offerings and to find out when regular on-campus activities will resume.

Here are some of the latest classes available to new and current students:

LE GYM IS OFFERING THE FOLLOWING:

Virtual Fitness Classes: Thirteen weeks of online fitness classes through Zoom. Registration begins August 24.

- Morning yoga
- Lunchtime yoga
- HIIT
- Lengthen & Strengthen
- Cardio Plus
- Zumba Toning
- Zumba Fitness
- Strong Nation
- Meditation and breathing
- Hard Core
- Pilates

Personal training: Via Zoom for $45 per hour

Fitness videos: Visit our website for free at-home workout videos, including muscle toning, fitness and relaxation, and high intensity workouts.

CAMPUS REC – ESPORTS

We are collaborating with the Concordia Esports Association — a student-run club — to offer online video gaming leagues. Visit us online for the most up-to-date information.

cordia.ca/recreation

FOR ONLINE COURSE REGISTRATIONS

(Canadian Digital Learning Research Association)

“Your daughter or son is on a journey to becoming a well-rounded, community-engaged and career-prepared graduate, equipped to be a life-long learner. These are the Concordia values we strive towards.”

— Anne Whitelaw
Interim provost and vice-president Academic
CONCORDIA CONTACTS

If your child needs support or advice throughout the year, we suggest starting with these helpful Concordians:

Contact an advisor for academic support and planning. There are various levels of academic advising students can tap into to set themselves up for success: concordia.ca/students/registration/advising

Connect with student mentors from the Welcome Crew. They are knowledgeable students who are happy to share their experience and help new students find the information they are looking for: concordia.ca/students/success/new/mentoring

New students can request to be paired with a staff navigator for help identifying and accessing the services and support they need: concordia.ca/students/navigator

Concordia University General Information
514-848-2424
concordia.ca

Concordia Security
514-848-3717
Or 514-848-2424, ext. 3717
concordia.ca/security

Le Gym
514-848-2424, ext. 3860
concordia.ca/legym

PERFORM Centre conditioning floor
514-848-2424, ext. 4513
concordia.ca/perform

Athletic Complex (Loyola)
514-848-2424, ext. 3858
stingers.ca

Career and Planning Services
514-848-2424, ext. 7345
concordia.ca/caps

Institute for Co-operative Education (CO-OP)
514-848-2424, ext. 3950
concordia.ca/academics/co-op

Counselling and Psychological Services
Sir George Williams Campus:
514-848-2424, ext. 3545
Loyola Campus:
514-848-2424, ext. 3555
concordia.ca/offices/cdev

Health Services
Sir George Williams Campus:
514-848-2424, ext. 3565
Loyola Campus:
514-848-2424, ext. 3575
concordia.ca/health

Office of the Registrar
514-848-2424, ext. 2668
concordia.ca/offices/registrar

International Students Office
514-848-2424, ext. 3515
concordia.ca/offices/iso

Birks Student Service Centre
514-848-2424, ext. 2668
concordia.ca/students/birks

Office of Advancement
514-848-2424, ext. 4856
concordia.ca/alumni-friends

Concordia Book Stop
Sir George Williams Campus:
514-848-3615 or 514-848-2424, ext. 7665
Loyola Campus:
514-848-2424, ext. 3620
concordia.ca/book-stop

Art Supply Store
514-848-2424, ext. 3631
stores.concordia.ca/our_stores

Print Store
514-848-2424, ext. 3483
concordia.ca/print/store

Multi-faith and Spirituality Centre
Sir George Williams Campus:
514-848-2424, ext. 3593
Loyola Campus:
514-848-2424, ext. 3588
concordia.ca/offices/chaplaincy

Concordia Parents Association
514-848-2424, ext. 8946
concordia.ca/parentsassociation

Access Centre for Students with Disabilities
514-848-7474, ext. 3525
concordia.ca/students/accessibility

Concordia Student Union (CSU)
Off-campus Housing and Job Bank
514-848-7474, ext. 7935
csu.qc.ca/services/hojo

Financial Aid and Awards Office
514-848-2424, ext. 3507
concordia.ca/offices/faao

Concordia Library
Sir George Williams Campus:
514-848-2424, ext. 7706
Vanier Library, Loyola Campus:
514-848-2424, ext. 7770
library.concordia.ca

Residence Life
Sir George Williams Campus:
514-848-2424, ext. 4776
Loyola Campus:
514-848-2424, ext. 8541
Residence Admissions
514-848-2424 ext. 4755
GET INVOLVED!
If your child is looking for more information on the services we offer, we’re here to help. Check out some of the resources and groups available to Concordia students.

STUDENT HUB (concordia.ca/students)
Aboriginal Student Resource Centre: concordia.ca/students/aboriginal
Concordia University Student Parent Centre: concordia.ca/students/parenthood
Dean of Students Office: concordia.ca/offices/dean-students
Sexual Assault Resource Centre: concordia.ca/conduct/sexual-assault
Student orientation: concordia.ca/students/success/new/orientation
Volunteering – Concordia LIVE Centre: concordia.ca/students/volunteering

CONCORDIA STUDENT GROUPS (concordia.ca/offices/dean-students/studentgroups)

UNDERGRADUATE STUDENTS
Faculty of Arts and Science
Arts and Science Federation of Associations: asfa.ca and @asfa.concordia
Faculty of Fine Arts
Fine Arts Student Alliance: fasaconcordia.com and @fasa.concordia
Gina Cody School of Engineering and Computer Science
Engineering and Computer Science Association: ecaconcordia.ca and @ECAConcordia
John Molson School of Business
Commerce and Administration Students’ Association: casajmsb.ca and @casajmsb

GRADUATE STUDENTS
Graduate Students’ Association: gsaconcordia.ca

“Whether you are across town or across the world, we are here to give you the best post-secondary educational experience for next-generation learning and for building community.”
— Andrew Woodall, Dean of students
John Molson Building (MB)
1450 Guy St.
Home to the John Molson School of Business and several of the Faculty of Fine Arts performing arts facilities (theatre, contemporary dance, music).

Guy-Metro Building (GM)
1550 De Maisonneuve Blvd. W.
Health Services and the Financial Aid and Awards Office can be found here.

Underground network
Students can get to class by travelling through Concordia’s underground tunnels.

Engineering, Computer Science and Visual Arts Integrated Complex (EV)
55 Ste. Catherine St. W.
Le Gym is located on the metro level of this building.

Concordia Greenhouse
Hall Building, 13th floor
Students can bring their books to study, admire the greenery or sign up for a workshop at this student-run space.

Hall Building (H)
1455 De Maisonneuve Blvd. W.
The Concordia Student Union, the LIVE Centre, the Student Success Centre and so much more are located here.

J.W. McConnell / Library Building (LB)
1400 De Maisonneuve Blvd. W.
The perfect place for students to grab a snack (there are two cafés) or to hit the books and study.

Faubourg Building (FB/FG)
1250 Guy St. /1616 Ste. Catherine St. W.
The Mel Hoppenheim School of Cinema is located here. It’s also home to the office of Advancement and the Concordia Parents Association.

Grey Nuns Residence (GN)
1190 Guy St.
An affordable and comfortable accommodation option in the heart of downtown Montreal. The Reading Room, part of the Concordia Library, is open to all students.

SIR GEORGE WILLIAMS CAMPUS

The Sir George Williams (SGW) Campus is located in the heart of downtown Montreal in Quartier Concordia, a four-square-km area. This urban and modern campus has grown and expanded over the past few decades. It’s situated among dozens of popular cafés and shops, blending seamlessly with the exciting downtown Montreal vibe.
LOYOLA CAMPUS

The Loyola Campus is situated 20 minutes from downtown in the west-end Montreal neighbourhood of Notre-Dame-de-Grâce (NDG). Loyola stands out because of its mix of late 19th-century architecture and ultra-modern facilities surrounded by green space.

CAMPUS HIGHLIGHTS

1. Research Centre for Structural and Functional Genomics Building (GE)
   This multidisciplinary research facility brings together biologists, chemists and bioinformaticians.

2. Richard J. Renaud Science Complex (SP)
   Home to Concordia’s science programs.

3. Communication Studies and Journalism Building (CJ)
   The Loyola Bookstore is located on the ground floor of this building.

4. Administration (AD) / Central (CC) Buildings
   7141 Sherbrooke St. W.
   Students can visit the Career Resource Centre and the dean of students here. A health clinic is located here, too.

5. Hingston Residences (HA/HB/HC) / Jesuit Residence (JR)
   These four buildings make up the Loyola residences.

6. Psychology Building (PY)
   Home to graduate and undergraduate psychology programs and research centres.

7. Loyola Chapel
   The Concordia Multi-faith and Spirituality Centre, a non-denominational group, uses the space.

8. Student Centre (SC)
   Houses the Hive, a Concordia Student Union-run lounge and event space.

9. Vanier Library (VL)
   Open 24 hours a day during fall and winter terms.

10. Recreation and Athletics Complex (RA) and Ed Meagher Arena (PB) / Stinger Dome (DO)
    7200 Sherbrooke St. W.
    Home to the Concordia Stingers varsity sports teams.

11. PERFORM Centre (PC)
    This research facility is devoted to preventive health and wellness. Students can use the state-of-the-art fitness machines available on the conditioning floor.

12. Oscar Peterson Concert Hall (PT)
    A principal performing arts venue in the Faculty of Fine Arts, the hall hosts more than 200 concerts, lectures and theatrical productions annually.
HIGHLIGHTS

- Learn how Concordia’s most ambitious campaign to date will empower tomorrow’s leaders: concordia.ca/campaign.

- Discover what Concordia achieved first: concordia.ca/concordiafirsts.

- Sign up to be part of the Concordia Parents Association: concordia.ca/parentsassociation.
  Any information you provide will be kept confidential.

$56 MILLION IN RESEARCH INCOME

NEXT-GEN. CAMPAIGN

2017 marked the launch of The Campaign for Concordia: Next-Gen. Now. The $250-million campaign is our most ambitious to date and will support our nine strategic directions (concordia.ca/directions) to position Concordia as Canada’s next-generation university.

To address tomorrow’s greatest challenges, we’re developing new research centres, think tanks and academic programs. We’re multiplying hands-on and work-integrated learning. We are also increasing our impact-oriented activities through entrepreneurship centres, living labs and innovation hubs to build on our long history of community and industry engagement. Learn more: concordia.ca/campaign.