# The evolution of the digital game industries

Mia Consalvo

#### Industry origins, North America



PAUSE INIT DONE statement executed

To resume execution, type go. Other input will terminate

Execution resumes after PAUSE. WELCOME TO ADVENTURE!! WOULD YOU LIKE INSTRUCTIONS?

SOMEWHERE NEARBY IS COLOSSAL CAVE, WHERE OTHERS HAVE FOUN FORTUNES IN TREASURE AND GOLD, THOUGH IT IS RUMORED THAT SOME WHO ENTER ARE NEVER SEEN AGAIN. MAGIC IS SAID TO WORK IN THE CAVE. I WILL BE YOUR EYES AND HANDS. DIRE ME WITH COMMANDS OF 1 OR 2 WORDS. (ERRORS, SUGGESTIONS, COMPLAINTS TO CROWTHER) (IF STUCK TYPE HELP FOR SOME HINTS)

YOU ARE STANDING AT THE END OF A ROAD BEFORE A SMALL BRID BUILDING . AROUND YOU IS A FOREST. A SMALL STREAM FLOWS OUT OF THE BUILDING AND DOWN A GULLY.





#### From arcades to the home



### From arcades to the home + Japan





## GENESIS DOES WHAT NINTENDON'T.

#### **ARCADE GAMES:**





Michael Jackson's Moonwalker"

#### SPORTS GAMES:



Joe Montana Football"

#### **ADVENTURE GAMES:**



The Sword of Vermilion"



Pat Riley Basketball"

#### STRATEGY GAMES:



Columns"



E-SWAT"

James "Buster" Douglas Knockout Boxing"

#### **ACTION GAMES:**



Dynamite Duke"

Get the hottest new video games going. Arcade, sports, adventure, strategy and action hits available only on the 16-bit Genesis System by Sega.\*

Today's latest blockbuster arcade hits like Super Monaco GP." Climb into the cockpit of the world's fastest Grand Prix machines as you race wheel to wheel through the streets at over two-hundred miles per hour. Or take on the evil villain Mr. Big in Michael Jackson's Moonwalker" as you use dance-kicks, hattricks and finally transform into a powerful robot that does it all. Or become a Cybercop in E-SWAT" and clean up the city besieged by mad terrorists.

Get ready for the most action-packed sports games ever. In Joe Montana Football," check out the defense, make the call, fake a pass and scramble for a touchdown. Or force your opponent to move inside your left hook and nail him with an uppercut that puts him on the mat in James "Buster" Douglas Knockout Boxing." Or in Pat Riley Basketball," get the ball with seven seconds left in the game, drive the length of the court, slam-dunk and draw the foul which you make to break the tie.

In The Sword of Vermilion," make your way through 14 towns and 14 mazes in this adventure thriller where encounters with the evil demons are played in real time on the hand controller. And dazzle your friends with your skills on the

puzzle game Columns." Or become the ultimate commando warrior in Dynamite Duke" as you blast the enemy from an overyour-shoulder first person view.

There's only one true I6-bit system and it's got the hottest video game hits going. You can only play these on Genesis by Sega. Genesis does what Nintendon't.

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### Who's playing games now?

















Pos	Platform	North America	Europe	Japan	Rest of World	Global	5
1	PlayStation 2 (PS2)	53.65	55.28	23.18	25.57	157.68	6
2	Nintendo DS (DS)	57.37	52.07	33.01	12.43	154.88	7
3	Game Boy (GB)	43.18	40.05	32.47	2.99	118.69	8
4	PlayStation (PS)	38.94	36.91	19.36	9.04	104.25	9
5	Wii (Wii)	45.37	33.75	12.77	9.28	101.17	1
6	PlayStation 3 (PS3)	29.16	34.01	10.31	12.19	85.67	Тс
7	Xbox 360 (X360)	48.46	25.67	1.66	9.05	84.84	
8	Game Boy Advance (GBA)	40.39	21.31	16.96	2.85	81.51	
9	PlayStation Portable (PSP)	21.41	24.14	20.01	15.26	80.82	
10	Nintendo Entertainment System (NES)	33.49	8.30	19.35	0.77	61.91	
11	Nintendo 3DS (3DS)	16.66	14.25	18.68	3.29	52.88	
12	Super Nintendo Entertainment System (SNES)	22.88	8.15	17.17	0.90	49.10	
13	Nintendo 64 (N64)	20.11	6.35	5.54	0.93	32.93	
14	Sega Genesis (GEN)	16.98	8.39	3.58	0.59	29.54	
15	Atari 2600 (2600)	23.54	3.35	0.00	0.75	27.64	

#### Game companies by revenues - 2009

Rank	Name	Revenues, 2009	Country of Origin
1	Nintendo	6,799	Japan
2	Activision Blizzard	4,279	USA
3	Electronic Arts	3,728	USA
4	Sony	1,914	Japan
5	Microsoft	1,741	USA
6	Konami	1,594	Japan
7	Ubisoft	1,249	France
8	Take-Two Interactive	916	USA
9	Square Enix	916	Japan
10	THQ	909	USA

#### Game development costs in Canada

Platform	Average Cost	Minimum Cost	Maximum Cost	Dev. Days
Traditional Console	\$10 million	\$150,000	\$30 million	380
MMO	\$1.1 million	\$50,000	\$3 million	438
РС	\$1 million	\$15,000	\$15 million	368
Downloadable Console	\$604,000	\$20,000	\$3 million	261
Casual	\$462,000	\$2,000	\$8 million	152
Handheld	\$398,000	\$32,000	\$2.3 million	151
Social	\$238,000	\$6,000	\$1.4 million	197
Mobile	\$166,000	\$2,000	\$3.2 million	96

#### Team size, production time

#### Table 3 – Average project budget, team size and # of days by platform

Platform		Budget	Team Size	# of days
Console	\$	8,728,125	65	583
PC/Mac	\$	995,675	10	268
MMO	\$	834,000	9	259
Web	\$	651,625	7	172
Mobile	\$	303,500	7	156
Social Network	\$	295,000	5	69
Kiosk and Standalone	\$	30,000	5	65
Source: ESAC Industry Survey 2	013			

Source: ESAC Industry Survey 2013 N = 43

#### What types of games are being made?





Source: ESAC Industry Survey 2013 N = 46

#### Most created genres

#### Figure 14 – Number of projects completed by genre



### Where games get sold now



Figure 35 – Video game revenue by sales channel, 2012

Source: ESAC Industry Survey 2013 N = 24

### Game companies by province

Province	No. of Game-Related Companies	Major Companies
British Columbia	94	EA Games, Koei, Take Two, Radical, Relic
Prairie Provinces	22	BioWare, GamesCafe
Ontario	106	Capcom, Disney, EA, Rockstar, Ubisoft
Quebec	65	EA, Gameloft, Eidos, Funcom, Ubisoft, THQ, Behaviour, WB
Atlantic Provinces	18*	HB Studios, Long Tails, Other Ocean

### Total employment figures

#### Figure 25 – Employment (FTEs) by province



Source: ESAC Industry Survey 2013 N = 80

### Size of companies

#### Table 5 – Employment, by province and size of firm

	Micro	Small	Medium	Large
Ontario	1.1%	25.6%	73.3%	0%
Quebec	0.2%	2.0%	10.4%	83.2%
BC	0.1%	8.9%	11.9%	77.9%
Source: ESAC Industry Sur	vey 2013			

N = 57

### Studio locations & shifts over time

#### Table 4 – Geographic location of studios

Province	Studio Count 2013	Studio Count 2011
Quebec	97	87
Ontario	96	96
British Columbia	67	83
Alberta	20	30
Manitoba	20	19
Nova Scotia	18	12
PEI	5	10
New Brunswick	3	3
Newfoundland	2	8
Saskatchewan	1	-
Total	329	348

Source: List compiled by ESAC and Nordicity

#### Revenue

#### Figure 35 – Video game revenue by sales channel, 2012



Source: ESAC Industry Survey 2013 N = 24

# The project: what's social about social games?

### 80+ games/50 FB for Charts



- Fish World
- The Oregon Trail
- Wordscraper

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- Zombie Party
- EA SPORTS™ PGA TOUR® Golf Challenge
- Geo Challenge
- Beachtown 9
  - Zoo Kingdom
  - HealthSeeker
  - ESPNU College Town
- CSI: Crime City
  - Pickomino by Reiner Knizia
- Treasure Isle: The Adventure Game



### **Types of Interactions Found**

- Friend bar lends silent presence of friends/family
- Gifting's different roles
- Visiting
- Challenge & competition
- Communication

### Surrounded by your friends

- Majority of games displayed your friends as a part of your interface, usually at the bottom of your screen
  - Pictures of your friends/neighbors greet you as you start the game
  - There's always a slot to invite another friend to join you
  - Many games now auto-populate the interface with friends already playing the game
    - Less tedious than having to invite friends, wait for them to accept, install game, make progress



### Surrounded by your friends

- Friends are ranked, and you are ranked amongst your friends
  - You can see how your friends are advancing (or not)
  - You can check your progress relative to your friends
    - Encourages more casual as well as intense/overt competitiveness, particularly as friends get started, or as levels become tougher to achieve (the TL Effect)
  - Streamlines how to visit friends/gift friends





### Gifts as Potlatch

- Impressing Your Friends
  - Games let players show off their status, (large) bank accounts, advanced levels through gifting



#### Just Me and My Hammer

Tamir is upgrading the Forge in order to craft exciting furniture! If you can help out, you can probably get some gold for your time!



7 hours ago via Dungeon Overlord · Like · Comment · Get Gold

### Gifts as Potlatch

 Frequent gifters, or those who respond immediately to requests, can become more valued friends



### Gifts as reciprocation/barter

- If I send you a Ribbon, won't you send me one back??
  - Zynga has automated with their toolbar, making process more streamlined



### **Critical Gifting**

• Gifts can be essential to completing quests in games


### Is friendship only about trading stuff?

 The less importance the game places on acquiring gifts from friends, the more the game functions as a solo experience (apart from competitive games)

# Visiting

- Nearly as ubiquitous as gifting
- More variations emerging
- Balancing act of letting friends interact in other spaces with controlling access
- Most visits assume asynchronicity

# Won't you be my neighbor?

• Most common trope: Show up, get stuff



## Improve on the existing world

• Cityville watering crops makes them ripen faster, or can revive withered crops



#### Facebook Beats In Q2 With \$2.91 Billion In Revenue, 62% Of Ad Revenue From Mobile, 1.32B Users

Posted Jul 23, 2014 by Josh Constine (@joshconstine)





#### CrunchBase

Facebook	-
FOUNDED 2015	
ALTER UP II	

Next Stor

#### OVERVIEW

Facebook is an online social networking service that allows its users to connect with friends and family as well as make new connections. It provides its users with the ability to create a profile, update information, add images, send friend requests, and accept requests from other users. Its features include status update, photo tagging and sharing, and more. Facebook's profile structure includes ...

LOCATION

Menlo Park, California

CATEGORIES

#### Revenue by User Geography





## Who's paying?



#### Steam





#### Defender's Quest



### Defender's Quest



#### Play time stats: Defender's Quest: Valley of the Forgotten

Users measured	19,096	(users who tried the game at least
Average play session length	69 minutes	
Average time played	16 hours 23 minutes	one minute, and we've recorded data for)
Median time played	10 hours 5 minutes	data lor)
Time played range	1 hour 59 minutes -	
	28 hours 2 minutes	(one standard deviation of playing time)

	Percentage of users	Minimum time played
	97%	10 minutes
	93%	30 minutes
(well above average as compare	89%	1 hour
to other Steam games)	83%	2 hours
	70%	5 hours
	50%	10 hours
	26%	20 hours
	4%	50 hours
	0%	100 hours





#### Real time competition offered



### Leaderboards

• Global, Friends-only, Weekly, Over Time



# **Challenges & Competitions**

- Tournaments & Matches
  - Predominant in sports games, strategy games
    - FIFA Superstars; PGA Golf, ESPNU



#### Texas HoldEm Poker



## Asynchronous challenges

• Crazy Caravans, City of Wonder let players challenge strangers as they travel (stat based challenges)



## Communication

- The majority of games presume an asynchronous experience
  - Leaving messages in the game world for friends to find
  - Posting on wall with standardized messages and possibly personalizing them
  - Dragon Age Legends lets players personalize 'kill phrase' which friends will see when they recruit you
  - Friends' interactions are mainly through gameplay itself, rather than communication about gameplay

# How social are social games?

- Friends are a presence in games, but mostly silent
  - Replicating the 'bowling alone' experience of many MMOG players
- Friends' help is mostly transaction based.
  Very few games utilized friends' skills in helping players with gameplay
- Skill is mostly evidenced in competitions and the building of stats

# The illusion of sociality?

- The more friends you have, the more status you have in a game
- More friends let you advance, unlock areas, gain access to particular shiny objects
- Friends can inspire competition, whether reciprocated or not
- Lapsed friends can be a resource, can signify which of your friends are 'socially absent'
- Friends add content to games through the designed system

#### Figure 36 – iOS revenue by business model, 2011-12



Source: NewZoo (2013). "Trend Report Mobile Games." Page 5 N.B. "IA" = "in-app purchases"

#### 247 game companies generate more than \$1M in mobile revenue in the U.S. alone



Above: Clash of Clans for mobile devices. Image Credit: Supercell



© 2014 Newzoo Franchise Profiles / Newzoo Data Explorer

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### Mobile revenue forecasts

#### US Mobile Game Revenues, 2013-2016

billions, % change and % of total mobile download and in-app revenues\*



Note: includes game downloads and in-app purchases on ereaders, mobile phones and tablets; excludes ad-supported revenues and subscriptions; \*includes downloads of ebooks (including audiobooks), games, music and video, as well as game in-app purchases and other; includes ereaders, mobile phones and tablets; excludes ad-supported revenues and subscriptions Source: eMarketer, Feb 2015

comobile dunie nevenues, by venue, zo to zo to						
	2013	2014	2015	2016		
Game in-app purchases (billions)	\$1.12	\$1.51	\$1.82	\$1.99		
—% change	99.3%	35.6%	19.9%	9.4%		
—% of mobile game revenues	55.0%	58.1%	59.8%	60.1%		
—% of total mobile download and in-app revenues*	14.6%	17.0%	18.5%	19.1%		
Game downloads (billions)	\$0.91	\$1.09	\$1.22	\$1.32		
—% change	46.0%	19.8%	11.7%	8.1%		
—% of mobile game revenues	45.0%	41.9%	40.2%	39.9%		
—% of total mobile download and in-app revenues*	11.9%	12.3%	12.4%	12.6%		
Note: includes game downloads and in	-app purc	chases on	ereaders.	mobile		

US Mobile Game Revenues, by Venue, 2013-2016

Note: includes game downloads and in-app purchases on ereaders, mobile phones and tablets; excludes ad-supported revenues and subscriptions; \*includes downloads of ebooks (including audiobooks), games, music and video, as well as game in-app purchases and other; includes ereaders, mobile phones and tablets; excludes ad-supported revenues and subscriptions

Source: eMarketer, Feb 2015

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www.eMarketer.com

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www.eMarketer.com

# Top 10 Public Companies by Game Revenues

Comparison of FY 2014 and FY 2013 Revenues (\$Bn)



Notes

- 1. Based on US GAAP revenues in Calendar year 2014 and IFRS for Tencent
- 2. Based on exchange rates as per 31/12/2014
- 3. e: Estimates of game revenues using quarterly earning reports in which these are not specifically segmented out.

Newzoo's Top 25 Public Companies by Game Revenues Ranking: www.newzoo.com/companyrankings



# Summing up

- A game's platform, its revenue model and it's design are often intertwined
- The models discussed are not globally constant there are important differences by region and area
- The 'middle' of game development is being squeezed out
- Many devs and players dislike free to play, but its popularity for now makes it a key element of the industry

# Summing up

- Digital gameplay is no longer a dedicated activity, or the province of a few players
- New networks for players mean new types of play situations
- Money and games have always been intertwined

## Thanks!

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