

Department Policies on Teaching

The Department of Mathematics and Statistics expects all instructors to read and be familiar with the policies and procedures outlined in this document.

These policies are intended to provide guidance on the Department's standard practices and procedures. They are not exhaustive and do not address every situation that may arise. The Department reserves the right to interpret, amend, or supplement these policies as necessary and to provide additional direction where circumstances require.

Should a situation arise that is not addressed in this document, instructors are expected to contact the Department for guidance.

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GENERAL INFORMATION

These policies are intended to provide the instructor with information about departmental practices and procedures regarding teaching, particularly at the undergraduate level. These policies apply to all instructors, regardless of their employment status (full-time, part-time, graduate student instructors, adjuncts, etc.).

Instructor-Student Interactions

Teaching is one of the pillars at the core of Concordia's mission. The way in which we interact with students, both in the classroom and outside, has an enormous impact on our ability to successfully carry out our educational mission. The following fundamental principles should inform all instructor-student interaction:

- Students must be treated with respect. Under no circumstances is embarrassing a student appropriate.
- Students must be made to feel that their questions and difficulties are treated with sensitivity and encouragement.
- Students are entitled to confidentiality in all matters, including those relating to their grades and performance on tests, assignments, etc. and those relating to any individual accommodations (e.g., students registered with ACSD).
- Courtesy and civility must be the rule in all instructor-student interactions.
- You are required to disclose any **conflict of interest** (or perceived conflict of interest) with a student registered in a course you are teaching (including students registered in other sections of multi-section courses that have common marking). You can find [here](#) information on Concordia's conflict of interest policies.

Department contacts

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U/G Program Director	Dr. Ionica Groparu	LB 901-20	8656	upd.mathstat@concordia.ca
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Co-op Director	Dr. Mélina Mailhot	LB 921-29	3830	melina.mailhot@concordia.ca
U/G Program Assistant	Ms. Bonnie Janicki	LB 901-4	3222	ugrad.mathstat@concordia.ca
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Graduate Services Coordinator	Ms. Carmen Buffone	LB 901-9	3250	grad.mathstat@concordia.ca

Students with Disabilities

The Department supports the University's commitment to fostering, creating, and maintaining a barrier-free environment for students with disabilities. Should a student with disabilities be in your class, you will receive special instructions from the Access Centre for Students with Disabilities (ACSD) regarding special procedures and accommodations for writing assignments, midterms and finals.

If a student who is not registered with the ACSD approaches you to request accommodations, please [contact](#) the ACSD before approving or denying the request.

More information can be found on their [website](#).

Contractual Obligations

In addition to teaching during lecture hours, holding office hours and communicating consistently and promptly with your students either in person, by email or phone, your contractual obligations include being present during tests and final examination(s); collecting all examination materials, including multiple-choice Scantron answer sheets; submitting the Scantron sheets to IITS for grading in accordance with established procedures and returning the graded Scantron sheets to the Department; bringing the examination booklets back to the Department on the day of the final examination; marking exams; assigning grades; submitting grades on the SIS (Student Information System) before the due date; and, after the grades are submitted, being available to students who wish to review their examination booklets for a period of **ten working days**, before returning the examination booklets and term marks to the Department in a clear and organized format, with appropriate explanations where necessary for re-evaluation purposes. You are expected to remain at the University until all this work is completed. *In the event that you need to leave earlier or run into any problem related to your teaching duties, be it administrative or personal, the Course Examiner (or Associate Chair if you are teaching a single-section course) is the first person you should contact to discuss the problem. Note that if you are already aware that you need to leave earlier before you sign the teaching contract, this is considered to be a serious breach of trust and may cause you to forfeit any potential future employment contract with the Department.*

Teaching Orientation

A teaching orientation scheduled before the beginning of fall and winter terms, is offered by the Department to first-time teachers. *Attendance is obligatory for graduate students.*

Portal & the SIS

All instructors must obtain access to the Carrefour portal; information on how to activate an employee netname is found on <https://fcms.concordia.ca/idss/pages/account/passwordreset.aspx>. The portal will give you access to the Student Information System (SIS) where you can get class lists, enter grades, and make grade changes for students in your class. It also provides access to your employee information and Moodle (more information about Moodle below). *Note: Graduate students who are teaching must create an **employee netname** and password (different than the student one) for teaching purposes.*

Concordia Email Account

All instructors are required to create a Concordia email account through their My CU Account Portal. Communications with the department and with students should be done exclusively through the Concordia email account. It is [Concordia's email policy](#) that no other email accounts (such as Gmail, Hotmail or Yahoo) are to be used for communication. Please see the Department Administrator if the option does not appear in your portal.

Class Cancellations/Replacements

Classes cannot be cancelled without valid reason. If cancellation becomes necessary, you must notify the [Department Assistant](#), *and inform your students as soon as possible by emailing them on SIS and Moodle.* Any cancelled class must be rescheduled; a make-up day is available at the end of the semester for this purpose.

In the case of an unforeseen, last minute emergency, you must inform the Information Desk (514-848-2424, Ext. 3838), your students, and the [Department Assistant](#) of the cancellation as soon as possible. Note that these classes must also be made up at the end of the semester.

Under certain circumstances, you may get a replacement in order to minimize disruption for students. *The replacement must follow Collective Agreements and University regulations* and must be requested from and approved by the Associate Chair with a copy to the Department Administrator for departmental records.

Leaves of Absence

No leave of absence is permitted during a term unless there is a valid reason. You must make your request to the Associate Chair at least two weeks in advance with a copy to the Department Administrator and arrange for a suitable replacement (in accordance with Collective Agreements and University regulations) that has to be approved by the Associate Chair. *Full-time Faculty must adhere to the procedures outlined in the Provost's policy on "Absence by Full-time Faculty Members".*

Teaching Evaluations

*There is a **mandatory** teaching evaluation for every course,* usually around the 10th or 11th week of classes. Full-time instructors' courses are evaluated online; part-time, graduate student, post doctoral and adjunct instructors receive a package with the evaluation forms and a set of instructions on how to conduct the evaluation. All instructors and the Chair receive the students' ratings on the My CU Account Portal once the final grades are posted; instructors also get the original questionnaires with their students' comments. You can get a copy of your teaching evaluations on the My CU Account Portal (Faculty & Academic > Faculty and Staff Services Tile > Course Evaluations). *The Department takes the teaching evaluations very seriously and could stop assigning further teaching if the evaluations are not carried out.*

Office Hours

You are required to provide the [Department Assistant](#) with office hours by the first week of classes. You should schedule at least 1.5 hours/week for each course on campus. You are expected to be available throughout these hours to support your students. *Office hours are not meant for students who missed a class; they are meant for students who attended class and need help with the material covered.* Office hours are in effect until the day of the final exam. (Office hours are not required during the Reading week).

Professors sharing an office should conduct office hours in the Student Advising room (LB 915-5) or the Meeting Room on the 10th floor (LB 1027) so as to minimize disruption for other room users; please contact the [Department Assistant](#) to reserve the room.

Late Registration

Course registration after the [DNE deadline](#) is not permitted. Only exceptional cases brought forth by the Faculty Advisors may be approved by a single section instructor. Please ensure to keep the Department Administrator informed of these cases.

Student short-term absence

The University has a short-term absence accommodation for all students. This may apply for missed assignments and missed midterms that are worth less than 30% of the course grade. Please refer to the [website](#) for further information.

Classroom Changes

If the classroom for your course is not adequate (e.g. you require an equipped room), you may request to change it by contacting the [Assistant to the Chair](#). Although each valid request will be considered, it may not be possible to change the classroom because of university-wide demands on classroom space.

Photocopy Privileges

Photocopy privileges are given to all course instructors. To obtain a user number, contact the [Department Assistant](#). Please note that photocopies made on these accounts *are strictly for administrative/teaching purposes*. If you require photocopies for research purposes, a different sub-user number will be given to you and the copies will be charged directly to your internal research account on a monthly basis. If you do not have an internal research account, copies have to be made outside of the Department. *No personal copies are allowed*.

Administrative/Teaching photocopies should be kept to a minimum. When making copies with a total volume exceeding 300 pages in a single batch, please see the UPA, who will provide you with a requisition to have the copying completed at the Digital Store (LB 115).

If there is no textbook for the course, the material handed to students must be sent to the Digital Store for photocopying and students are required to buy the material from them. A form is needed for submission of material to the Digital Store that can be picked up in our main office (LB 901), and a signature from the Chair or Department Administrator is required. In addition, any supplemental handouts for students, e.g. solutions for assignments, course material, etc., must be posted on the Moodle site for the course or left at the Digital Store for students to purchase. *Note that instructors require approval from the course examiner to post past tests/exams and their solutions on Moodle or to have them available at the Digital Store.*

Private Tutoring

It is *strictly forbidden* for instructors, tutors and markers of a course to offer private tutoring to students in any section of the course they are teaching, tutoring or marking. Full-time faculty members cannot offer private tutoring to students taking courses offered by the Department.

COURSE MATERIAL

Class Lists on the SIS

Class lists can be obtained from the SIS in your Faculty Centre under Class Roster. You can also download the list.

Moodle

Moodle is a course management system that is automatically generated each term and allows the instructor, amongst other things, to post course material for students registered in the course. You are required to set up your Moodle course no later than the first week of classes. For a quick guide to setting up your Moodle course and other resources, please go to the following site <https://www.concordia.ca/ctl/digital-teaching/using-moodle.html>

Note that instructors require approval from the course examiner to post past tests/exams and their solutions on Moodle or to have them available at the Digital Store.

If you do not have access to Moodle on your My CU Account, please see the [Department Assistant](#). *Instructors of multi-section courses should find out from the course examiner whether Moodle is to be activated.*

No other online platforms (except for those already approved by the Department – e.g., WebWork, MyMathLab) may be used for teaching or assessment purposes without approval from the Associate Chair or the Chair.

Textbooks

A copy of the textbook and/or solutions manual for your course can be obtained by contacting the [Undergraduate Program Assistant](#) (UPA). The UPA is responsible for ordering textbooks, consulting with the instructor for single-section courses and the course examiner for multi-section courses.

Course Outlines

Course outlines are prepared by the course examiner if there is one assigned, otherwise, it is prepared by the instructor. In either case, it is the responsibility of the instructor to post the course outline in Moodle. *Students can retrieve the outlines for their courses from the [departmental website](#).* (Graduate course outlines are also available on the graduate programs [web page](#).)

Single-Section Courses

If you are teaching a single-section course, you might be required to prepare course assessment materials, including final examination. This should be done in consultation with the course examiner if there is one assigned to the course, or the Associate Chair and/or those who have previously taught the course, and by looking at previous final examinations (available by contacting the Undergraduate Program Assistant). You are required to use the departmental template which you can obtain from the Department Assistant.

Multi-Section Courses

If you are teaching a multi-section course, the course examiner is the person you should first contact to obtain information about the course, its intended objectives and mathematical level, as well as the expected background of the students. *It is mandatory to keep in close contact with the course examiner and read/respond to correspondence sent to you throughout the term, as well as attend all scheduled meetings.* *If only one section of a multi-section course is being offered, the course outline is prepared by the course examiner, and you may be required to prepare your own midterm and final examination, as appropriate, and these must be approved by the course examiner before submission.*

Course Examiners

Each multi-section undergraduate course taught in the Department has a designated course examiner who is responsible for coordinating and overseeing the course, including the choice of textbook, the preparation of course outline and evaluation method(s), overseeing the contents of mid-term tests, the setting of all final and other necessary (e.g.: alternate, deferred, supplemental, replacement, ACSD, etc.) examination, and the administration of common marking. The course examiner also oversees the invigilation of the final examination.

COURSE EXAMINERS/COORDINATORS											
ENGR	213	Kokotov, A.	MATH	201	Atoyan, A.	MATH	251	Lafrenière, N.	STAT	249	X. Zhou
ENGR	233	Korotkin, D.		203	Atoyan, A.		222	Hardy, N.		250	Sun, W.
				204	Zhang, J.		252	Shani, A.		280	Gaillardetz, P.
MAST	218	Lafrenière, N.		205	Hersey, B.		364	Gora, P.		349	Popovic, L.
	219	Stancu, A.		206	Sen, D.		370	Shani A.		360	Sen, D.
	232	Hersey, B.	208	Sen, D.			460	Zhang, J.			
	324	Hersey, B.	209	Lu, Y.			461	Sun, W.			

Class Tests (Midterms)

Most courses have one class test (midterm). It is the Department's policy that class tests (midterms) missed for any reason **cannot** be made up. No other deferred or makeup class tests (midterms) are permitted in any course unless otherwise specified on the course outline. If you believe there are extenuating circumstances that justify an exception, contact the Associate Chair before making any decisions or commitments to the student(s).

Instructors are required to participate in invigilating and marking the midterm, as directed by the Course Examiner if there is one. A document titled "Midterm Tests: Instructions" will be sent to everyone teaching a course with a common midterm. It explains in detail what is required of each instructor and invigilator before, during, and after the test. It is expected that you are familiar with it.

As there are a limited number of courses offered in the summer terms, there are no common midterms held on the weekend; midterms are given during class time. Instructors will be able to request an invigilator by sending the [Undergraduate Student Advisor](#) an email prior to the first day of classes. At the DNE, the enrolment will be verified, and should the course be filled at 90% of the course capacity an invigilator will be assigned as per the process outlined in their Collective Agreement.

For multi-section courses other than MATH 200 to 209:

The preparation and marking of these tests are your responsibility; the course examiner may request a copy of the midterm prior to its distribution and the instructor must comply.

Memory Aids

If an ACSD advisor has recommended that a student have access to a memory aid during examinations, the memory aid must be evaluated and approved. This is to ensure that they do not compromise the core learning objectives of the course, and that they adhere to the guidelines as outlined in Appendix A. Evaluation of memory aids is done by the instructor. For multi-section courses, instructors should forward it to the Course Examiner for approval. For informational purposes, the Associate Chair must be informed about the details of each such request and the decision.

Class Assignments, Markers & Tutors

MATH 200 to 209 courses have computerized assignments, either under the WeBWorK system or MyMathLab. If you are teaching any of these courses, you are expected to familiarize yourself with the relevant system and with the assignments in your course.

Most courses have regular assignments and markers. You are responsible for collecting the assignments and either placing them in the designated filing cabinet for the marker to pick up (in LB 901-02; see the Department Assistant for information) or sending them electronically to your TA. *It is against university policy to collect students' assignments or return them by leaving a box outside your office. It is a serious offence as it compromises students' rights to confidentiality.*

A marker cannot be asked to prepare solution sets or to give tutorials. In some courses with lengthy assignments, the markers cannot be expected to grade every question. For these situations, a reasonable and representative subset of the assignment will be chosen by the instructor for marking. *Students should not be told ahead of time which questions will be marked and which will not. You should inform yourself of the number of hours assigned to your marker and carefully calculate that the work you assign to them is consistent with those hours (you can contact the department administrator or associate chair if you have any questions).*

Important: the names and contact information of markers **cannot** be given to the students in the course.

If your course has been assigned a tutor, you are expected to communicate with the tutor on a weekly basis, either by email or by short meetings, to discuss what material is to be covered in the tutorials, i.e. ACTU 256, MAST 364, STAT 349. Tutors for MATH 20X and MAST 218, MAST 219 will receive guidance from the respective Course Examiners

EXAMINATIONS

Religious Accommodations

Please refer to the [university policy \(PRVPA\)](#) and [FAQ](#) prepared by the Provost's Office for further information.

Final Examination

Almost all undergraduate courses have a 3-hour final examination, scheduled by the Examinations Office. The final exam for your section may take place any time within the 3-week period of exams, which begins right after the end of lectures.

Preparation of Final Examinations

Final examinations are prepared by the instructor for single-section courses and by the course examiner for multi-section courses. If there is **only one section of a multi-section course** offered during a term, *i.e. summer*, the instructor would normally prepare the final exam in conjunction with the course examiner. The course examiner must approve it prior to submission and must be in communication with the instructor to ensure that all other necessary exams for that course (alternate, deferred, supplemental, replacement, ACSD, etc.) are prepared and submitted.

The University has implemented a new format for final examination script submission. The procedure at the department level will be as follows:

1. An email will be sent to all instructors and course examiners with detailed instructions regarding the final examination script submission deadline and documentation requirements.
2. The instructor or course examiner will submit their script to the UPA via PDF format.
3. The UPA will upload the exams via SIS.

N.B. In no circumstance should a professor submit directly to SIS. It is imperative that the UPA is involved to maintain the correct execution of this exercise. When the deadlines set by the UPA are not met, the instructor or course examiner then becomes responsible for making the required number of copies and ensuring the Exams Office receives all the exams as per their deadlines. In these instances, a copy of the final must be sent to the Department for archiving purposes.

Important information about final exam preparation:

- A final examination must be reviewed by a second qualified professor (preferably who is not teaching the course) before submitting it to the UPA as per point 2 above (unless it is reviewed by the course examiner as mentioned above).

Invigilation and Collection of Final Examinations

It is the responsibility of each instructor to be present for the duration of the final examination. Although professional invigilators are usually present, your job is to answer students'

questions without compromising the integrity of the exam.

It is also the responsibility of the instructor to bring the examination booklets back to the Department (and place them in the designated cabinet in LB 916 for multi-section courses) on the day of the final exam. *It is encouraged to count the examinations booklets when you pick them up to make sure your number is the same as what is said to be given to you.*

Alternate/Deferred/Med Replacement/Supplemental/Make-Up Final Examinations

In exceptional circumstances, a student may be permitted to re-write or write a final exam at a different time. In any of the circumstances, the student must get approval from the Examinations Office or apply at the Birks Student Service Centre (*instructors may not conduct their own make-up exams*). If a student approaches you requesting a re-write or writing at a different time, direct them to communicate with the Examinations Office. Under no circumstances should you commit or promise to the student such a re-write or writing at a different time.

In all cases, the Examinations Office informs the Undergraduate Program Assistant of which course(s) require the make-up examinations and the instructor(s) or course examiners will be asked to provide them.

If you have any questions about a student's situation in regards to their exams, you can contact the Associate Chair.

Deferred Examinations Booklets Collected During Final Examinations

When deferred exams are scheduled to be written during a final examination, the booklets are to be collected as follows:

- Instructors must collect the deferred exam booklet(s) written during their final exam and must verify the contents of the deferred exam envelope before signing for it.
- The deferred exam booklet(s) and the corresponding sign-in slips are then brought to the Undergraduate Program Assistant on the same day immediately following the exam - *they must not be placed with the final exam booklets*. Once submitted to the UPA, the deferred booklets will be given to the appropriate instructor (for single-section courses) or placed for marking in the common marking cabinet (for multi-section courses) as soon as possible.
- The instructor must return all deferred exam booklet(s) to the Undergraduate Program Assistant. For multi-section courses, the UPA will collect the deferred exam booklets from the cabinet five days after the exam is written and will inform the course examiner if the grading is incomplete. The UPA will then distribute the graded deferred exam booklet(s) and corresponding grade sheets to the original instructor(s) to be completed and returned to the UPA.

Common Marking

The Department's policy is that multi-section courses have common marking, where each instructor marks the same set of questions for all sections. The course examiner does the administration of the common marking, and the marking is *expected to be completed within 7 calendar days after the exam is written*. It is a tight schedule that requires the full cooperation of all instructors. *Exceptions will not be made to accommodate instructors' travel or other plans or commitments; instructors should seriously consider this tight grading schedule when signing teaching contracts.*

Examination booklets for common marking are kept in cabinets in room LB 916 *and marking must be done in the department in a secure location (locked room or otherwise limited access) the booklets must not be taken out of the department.* Any questions regarding the booklets' whereabouts should be directed to the Undergraduate Program Assistant and keys to the cabinets can be obtained from the Assistant to the Chair. Keys must be returned after the grading is completed.

Important information about common marking:

- Following the grading of the final examination booklets by different instructors, each instructor is responsible to ensure that the exam booklets for their section are graded appropriately.
- All common markers must take extreme care to fairly, accurately and clearly mark each question, and enter the numerical mark for each question in the exam booklet as well as on the cover page.
- The instructor must take extreme care to accurately tabulate the marks and convert them to the appropriate grade. **The tabulation of marks (e.g. Excel file) must be retained for at least one year in the records of the instructor, in case of re-evaluations. If the instructor's contract expires after that term, the excel file must be sent to the Undergraduate Program Assistant at ugrad.mathstat@concordia.ca** with appropriate explanation on the format (what is in each column/row, numbers refer to grades on what overall grade, how final grades were calculated, etc.).
- Students have the right to review their final examination. This review session is intended solely for educational purposes—it is not an opportunity to negotiate or appeal for a higher grade. Please make it clear to students that a common grading rubric was used and applied consistently across all students by each instructor. During the review, any calculation errors or questions that were inadvertently left unmarked may be corrected. However, no other changes to the final grade can be made at this stage. If a student remains dissatisfied after the review, they may submit a formal request for re-evaluation (through the Birks Student Service Centre). Please note that as a result of this process, the grade may increase, decrease, or remain unchanged.

Examination Booklets for Students Not Registered in Your Section

If you have a final examination booklet for a student who does not appear on your grade sheet, you must inform the [Undergraduate Program Assistant](#) and bring the booklet(s) to her as soon as possible; the booklet(s) will be placed in the appropriate section, and the instructor will be informed.

Suspected Cheating

Any form of cheating, or plagiarism, as well as any other form of dishonest behavior, intentional or not, related to the obtention of gain, academic or otherwise, or the interference in evaluative exercises committed by a student is an offence under the [Academic Code of Conduct](#). Any attempt at or participation related in any way to an offence by a student is also an offence (Article 18). As the instructor, it is your responsibility to report suspected cheating. Follow the instructions outlined for [Non-exam related](#) or [Exams](#) related offences. **Under no circumstances can you address the offence outside of the established process** (e.g., by imposing a grade penalty).

Examples of offences under the Academic Code of Conduct include, the carrying out, or attempting to carry out or participating in:

Plagiarism	Non-authorized resources
The presentation of the work of another person, in whatever form, as one's own or without proper acknowledgement.	The possession or use during an examination of any non-authorized documents or materials or resource or possessing a device allowing access to or use of any non-authorized documents or materials.
Contribution to another student's work	Another person's examination
The contribution by one student to another student of work with the knowledge that the latter may submit the work in part or in whole as his or her own.	The use of another person's examination during an examination.
Unauthorized collaboration	Non-authorized communication
Unauthorized collaboration between students.	Communication with anyone other than an invigilator during an examination or the obtention of any non-authorized assistance during an examination.
Damaging or modifying an examination booklet or paper	Impersonation
Tearing or mutilating an examination booklet or an examination paper, including, but not limited to, inserting pages into a booklet or taking a booklet or a portion of the booklet or examination paper from the examination room.	Assuming the identity of another person or having another person assume one's own identity.
Multiple submission	Document falsification
The submission of a piece of work for evaluative purposes when that work has been or is currently being submitted for evaluative purposes in another course at the University or in another teaching institution without the knowledge and permission of the instructor or instructors involved.	The falsification of a document, in particular a document transmitted to the University or a document of the University, whether transmitted or not to a third party, whatever the circumstances.
Obtention of unauthorized information	Falsification
The obtention by theft or any other means or use of the questions and/or answers of an examination or of any other resource that is not authorized to possess.	The falsification or fabrication of a fact or data or a reference to a source in a work.

Student Requests to Review Final Examinations

Students may request to review final exams with you; no such requests are to be accepted after the re-evaluation deadline mentioned in the University's academic calendar (February 1st for Fall courses; June 15th for Winter courses; and October 1st for Summer courses).

Storage of Examinations and Term Work Marks

The Department is responsible for keeping all exam booklets on file for one year following the exam date. As soon as the term is over, you must bring all your exam booklets to the Undergraduate Program Assistant. Note that you will be able to access them thereafter by notifying the UPA 24 hours in advance. The booklets will be stored in the Department and will be shredded after one year. *Under no circumstances should a student have unsupervised possession of their final examination booklet; reviews must take place in the presence of the instructor.*

Term work marks (Midterms, projects, and/or assignments) must also be submitted to the Undergraduate Program Assistant either written on the final exam booklet for each student or electronically (an Excel or scanned grade sheet). This is required in case you are no longer in the Department or on a sabbatical, and a re-evaluation is required for a student that was registered in your course. **Ensure your submission of term work marks contains appropriate explanations as it may need to be used for re-evaluation purposes.**

FINAL GRADES

Grade Submission Information

All final grades are calculated as per the course outline and then converted to the appropriate grade as per the departmental grading scheme (shown below). *Final grades must be submitted on your Faculty Centre in SIS no later than seven calendar days after the final examination is written (three calendar days for potential graduates).* Please ensure to click **Submit for Review**. There are training videos and PDFs available on Moodle with instructions on how to submit grades on the SIS.

Students who wrote an Alternate or Deferred Examination

These students did not write the final examination and may have an F/DNW for their grade. The grade for an alternate or deferred exam is calculated as per the course outline's grading scheme and an online grade change will have to be done (see Grade Change Instructions below).

Students who wrote a Med Replacement or Supplemental Examination

The grade is calculated as per the course outline's grading scheme. The grades for these students must be submitted by the instructor through a Grade Change form provided by the Undergraduate Program Assistant rather than by online grade submission.

Grading System

The following grading systems are used for the Mathematics & Statistics Department:

<i>Undergraduate Courses</i>		<i>Graduate Courses</i>	
90-100	A+	90-100	A+
85-89	A	85-89	A
80-84	A-	80-84	A-
77-79	B+	77-79	B+
73-76	B	73-76	B
70-72	B-	70-72	B-
67-69	C+	60-69	C
63-66	C	0-59	F
60-62	C-		
57-59	D+		
53-56	D		
50-52	D-		
0-49	F		

Grade Notations for Failed Students

Pay special attention to the notations you enter for your students; these have significant implications for the students.

For students who are registered, wrote the final, but failed:

- F is the usual grade notation.
- FNS is the grade notation **only** for certain courses such as ACTU, ENGR and any course for which the final is in a lab, e.g. MAST 232, 234, 235, 332; STAT 287, 461, 480; and eConcordia sections as there are no supplemental exams permitted for these courses.

For students who are registered and did not write the final:

- F/DNW is used whenever the student did not write the final exam as normally, the exam counts for at least 50% of the mark.
- FNS/DNW is the grade notation **only** for certain courses such as ACTU, ENGR or any course where the final is in a lab, e.g. MATH 200, MAST 232, 234, 235, 332; STAT 287, 461, 480; and eConcordia sections as there are no supplemental exams permitted for these courses.

DNW indicates "Did Not Write".

FNS indicates "Failure, No Supplemental"

INC indicates "Incomplete" (**almost never used in our Department**; requires prior permission from the Dean's Office).

NR indicates "Grade Not Reported" (**almost never used in our Department**; requires prior permission from the Associate Chair).

R indicates "Repeat" (it is the Department's policy not to use this grade).

Grade Change Instructions

Grade changes are done on the SIS by the instructor if: a) there was an error made in the marking of the final exam or tabulation of marks; or b) the student originally received an F/DNW (Failed, Did

Not Write) and later wrote an alternate or deferred exam. There are training videos and PDFs available on Moodle with instructions on how to submit a change of grade on the SIS.

Grade changes for Incomplete Grades (INC), Pending grades (PEND), Supplemental examination grades (SUPP), or Medical grades (MED) must be submitted using a Grade Change form.

Academic Re-Evaluations

Students who are dissatisfied with a grade can request an academic re-evaluation through the Birks Centre before the re-evaluation deadline in the University's academic calendar. Once the request is sent to the Department, you may be asked by the Chair to do the re-evaluation for a course you were not teaching that term. You will be provided with all necessary documentation with which to perform this duty. Any questions you have should be directed only to the Chair; under no circumstances should you contact the instructor and/or course examiner of the course in question.

The Department appreciates your cooperation in these matters.