



Common Phone Tasks

Hold/resume a call	Press Hold or Resume .
Transfer a call to a new number	Choose Options > Transfer , enter a target number, then press Options > Transfer again.
Redial a number	Press  twice or Options > Redial .
Start a standard conference call	Choose Options > Confn. Dial a number, then choose Options > Confn again. Repeat for each party.
Forward your extension	Choose Options > CFwdAll . Enter the number to which you want to forward all calls. To cancel, choose Options > CFwdAll .
Use your call logs	Choose Directory (Book) > Missed Calls, Received Calls, or Placed Calls . To dial, scroll to a listing and press Dial or  .
Move a shared line call between desk phone and wireless phone	From the phone with the active call, press Hold . From the other phone, select the shared-line call and press Resume to retrieve the call.



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OL-15163-01










QUICK REFERENCE











Cisco Unified Wireless IP Phone 7921G for Cisco Unified Communications Manager 4.3, 5.1, 6.0 and Later

- Using the Phone
- Shortcut Keys and Buttons
- Softkey Definitions
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Using the Phone

Power on the phone	Press  and hold until phone powers on.
Place a call	Dial the number, then press  . (No dial tone occurs).
Answer a call	Press  , Answer , or  button.
Disconnect	Press  or EndCall .
Access phone features	Press Options for feature list: <ul style="list-style-type: none"> • Press number key for feature <i>or</i> • Scroll to feature and press .
Access Main menu options	Press a navigation arrow for: <ul style="list-style-type: none"> • Directory menu (Book) • Line view (Phone) • Settings menu (Tools) • Services menu (World) Press number key for menu option.
Power off the phone	Press and hold  until phone powers off.

Shortcut Keys and Buttons


Lock/unlock the keypad	Press and hold  (# key). To unlock, press any key and Yes .
Toggle ringer to vibrate	Press and hold  (* key). To activate ring, press  .
Access voice messages	Press and hold  (1 key).
Adjust ring volume	Press  up or down.
Adjust handset or speaker volume	Press  up or down during a call.
Mute your phone	Press  . To unmute, press button again.
Activate speaker	Press and hold  . To use the handset, press and hold button again.

Softkey Definitions

AbbrDial	Dial using a speed dial index number
Barge	Add yourself to a call on a shared line
CallBack	Receive notification when a busy extension becomes available
CFwdAll	Set up/cancel call forwarding
ConfList	View conference participants
Confrn	Create a conference call
DirTrfr	Transfer two calls to each other
DND	Turn on/off Do Not Disturb (DND)
EditDial	Edit a number in a call log
GPickUp	Answer a call ringing in another group
HLog	Log in or out of your hunt group
iDivert	Send a call to your voice messaging system
Join	Join several calls already on a single line to create a conference
MCID	Report suspicious calls
MeetMe	Host a Meet-Me conference call
Message	Access your voicemail
Park	Store a call using Call Park
Ph Book	Open your Phone Book
PickUp	Answer a call in your group
QRT	Submit call problems to the system administrator
Remove	Remove a conference participant
RmLstC	Drop the last party added to a conference call
Trnsfer	Transfer a call


Entering Text

Character—Press key one or more times to enter a lower- or upper-case character.


Space—Press .


Number—Press the number key.

Symbol—Press these keys:

 to enter * + - / = \ : ;











 to enter space , . ‘ “ | _ ~ ’


















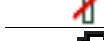




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Phone Screen Icons

Line and Call States

	Incoming call
	Call on hold
	Connected call
	Off hook
	Shared line in use
	Call Forwarding enabled
	Busy line in a speed-dial, call log, or directory listing (BLF)
	Idle line in a speed-dial, call log, or directory listing (BLF)
	Speed-dial, call log, or directory listing (BLF) status unknown)
	Intercom line in idle state

	Intercom line in one-way audio
	Intercom line in two-way audio
Line Features	
	Phone line
	Service URL
	Voice message
Other Features	
	Mute on
	Headset active
	Speaker mode active
	Ringer off (silent mode)
	Ring and vibrate on
	Vibrate only on
	Application active
	Radio signal status
	No radio signal
	Battery charge status
	Docked in desktop charger
	Docked in desktop charger with ringer off (silent mode)
	Keypad locked
	Business number for a contact
	Home number for a contact
	Mobile number for a contact
	Other number for a contact